

To Whom It May Concern:

The undersigned hereby certifies that they are the customer designated representative charged with making decisions with regards to telecommunications services and providers.

By signing below, Customer is hereby designating Utility Telephone, Inc. as their agent in dealing with any and all Local Exchange Carriers, Long-Distance Companies, Competitive Carriers, Resellers, Consultants, Vendors and others.

As the present Local or Long-Distance Service Provider, you are hereby released from any and all liability for making pertinent information available to Utility Telephone and for following any instructions given by Utility Telephone with reference to any changes to or maintenance on Customers telecommunications service. You may deal directly with Utility Telephone on any and all matters pertaining to telecommunications service including Customer Proprietary Network Information (C.P.N.I.) You are, in fact, ordered to follow any and all instructions from Utility Telephone as if Utility Telephone were the customer of record, without question, including changing any or all service providers.

This LOA pertains to: All BTN/Accounts Only BTN/Accounts listed below

| | |
|--|--|
| | |
| | |
| | |

Signatory Information

| | | | | | | | | | |
|---|--|--|-----|-------|--|-------|-----|--|--|
| Entity Billing Name (As known on accounts) | | | | | | | | | |
| Responsible Managing Employee Name (print) | | | | | | | | | |
| RME Signature | | | | | | | | | |
| Effective Date | | | | | | | | | |
| Billing Address | | | | | | | | | |
| City | | | | State | | | Zip | | |
| Phone | | | Fax | | | Pager | | | |

This Letter of Agency does not supersede the vested interest of the Customer in the overall operation of its telecommunications service and reserves the right of the Customer to direct any and all companies, vendors or providers to ensure the proper operation of said services.